

San Diego, California | February 6-11, 2016 | San Diego Convention Center

Equipment Managers Likes & Dislikes

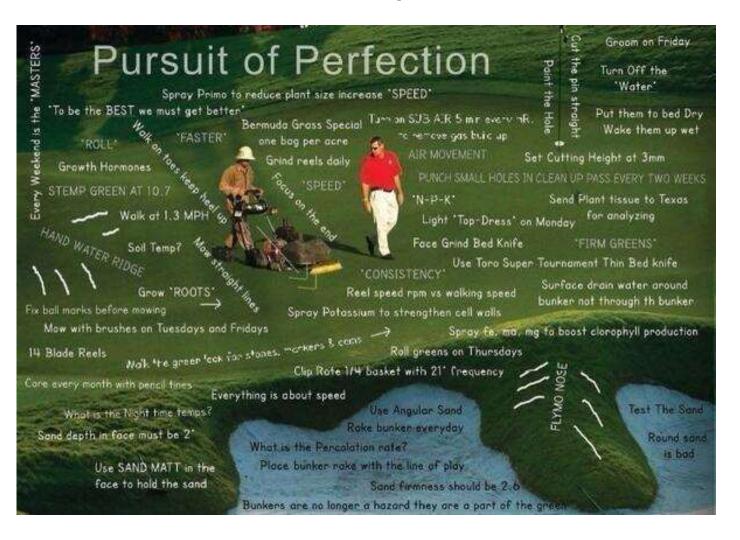
Tim Hiers - CGCS Mike Koopman - Equipment Manager







The Mind of the Superintendent













What Equipment Managers Dislike

Retaining equipment past its productive (useful) life





Addressing the symptom versus solving the problem

Example:

Diverting money into parts for aging equipment pass its productive life...





...instead of acquiring better or new equipment









Mechanic:

"I couldn't repair your brakes so I made your horn louder"













> Hiring poorly qualified employees





- Not disciplining employees who abuse or neglect equipment
- > Failure to report damaged equipment



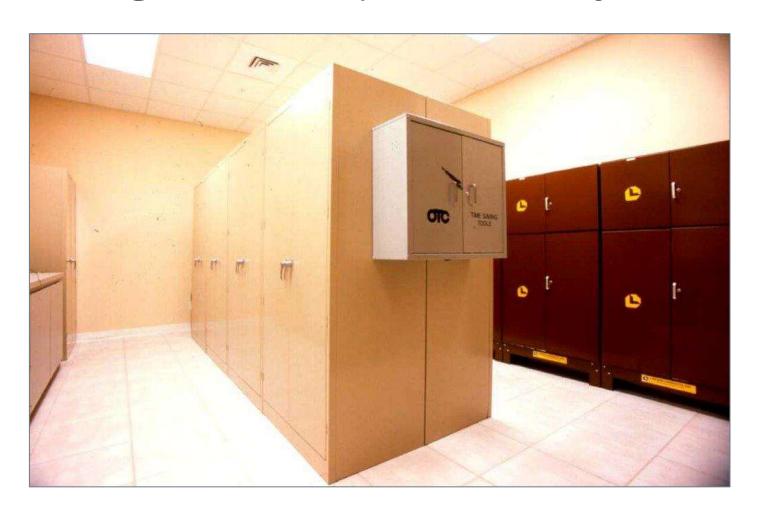


- > Not involving equipment manager in equipment acquisition decisions
- > Not promoting a clean, safe working environment and facility





> Not having a sufficient parts inventory





> Not having a sufficient budget





Not involving equipment manager in budget preparations pertinent to their department is like gambling





Choosing equipment that is hard to service or maintain





Buying equipment from a vendor that cannot provide timely & useful service for that particular machine





Too many brands of equipment increase parts inventory & distributors





Too many heights of cut





> Poor communications





> Not building team or managing to boost the morale of all employees





> Teamwork is vital for success















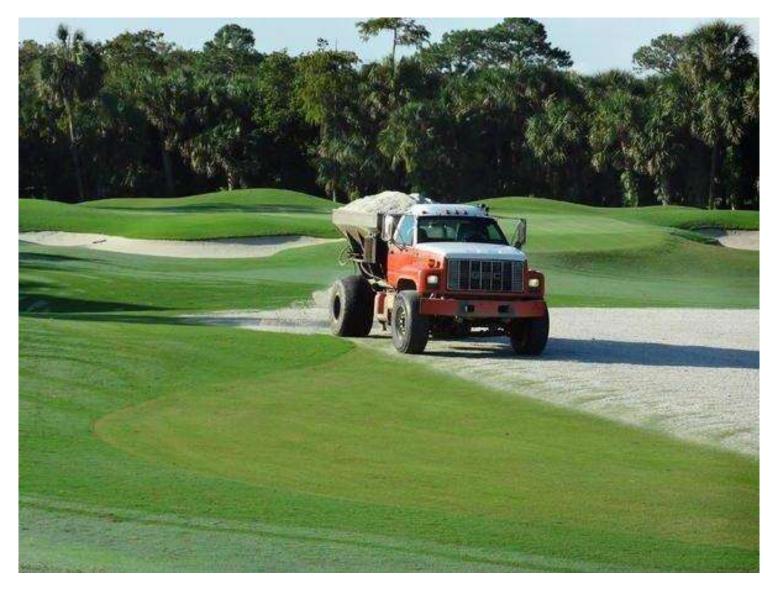


> Mowing after aerification on Greens with good reels





> Mowing after topdressing





> Grooming after topdressing





> Lowering Greens height immediately after topdressing





Last minute surprises:"We are going to verti-cut or aerify today"

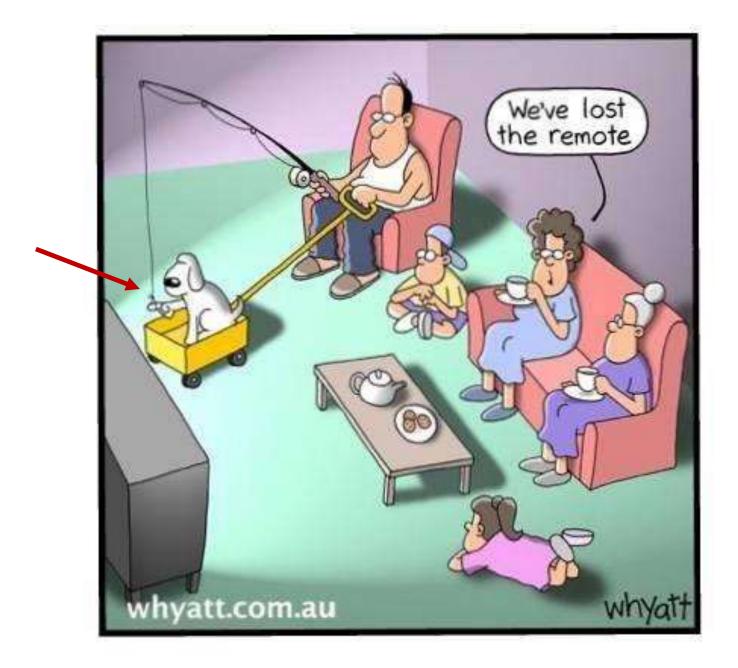




> Not encouraging participation in chapter meetings/seminars





















What Equipment Managers Like

> Well designed, clean and organized shop





- > Well ventilated shop
- > Proper temperature control
- > Non-slip flooring

Good functional shop equipment





- Advance communications and long term agronomic calendar
- Schedule of events (that affects equipment operations) at least one week in advance when possible





Consistency in management of employees, shop & equipment.
This includes proper discipline

> Positive reinforcement versus what is wrong all the

time



> Provide qualified assistant for the equipment manager to ensure timely preventive maintenance



> Take equipment manager to lunch occasionally





> Make a concerted effort to UNDERSTAND the MIND of your EQUIPMENT MANAGER





Equipment to the mechanics is...





...what greens are to the Golf Course Superintendent





> Send the equipment manager to other courses to gather fresh and innovative ideas





How can a superintendent help the equipment manager do a better job?





"Don't pass the buck!"









Alleviate pressure





Be aware





Importance of buying & maintaining equipment

Understand correlation between equipment & proper cutting techniques



In conclusion: communicate & support each other





Effective communication

The right people, getting the right information, at the right time

